

Sanus Warranty Information:

Skywalker will assist with Sanus warranty claims within 30 days of purchase by our customer. Beyond 30 days the defect and subsequent RMA process must be handled directly with the vendor. See warranty and contact info below.

Warranty Policy

SANUS warrants its products to be free of defects in material and workmanship for the product's Warranty Period. The Warranty Period starts on the original purchase date of the product.

This Limited Warranty extends only to the original purchaser of the product and not to any subsequent owner. If still owned by the original purchaser, all SANUS Premium products are covered by a limited product warranty from the original purchase date of the product.

Ten (10) years for metal video monitor mounts; all racks and non-electrical rack accessories

Five (5) years for plastic speaker mounts; all speaker stands; all furniture; all wood (MDF) accessories

One (1) year for all motorized and/or automated products.

For full warranty information please go to: http://www.sanus.com/en_US/warranty-information/

Contact Information:

Milestone AV Technologies, LLC
6436 City West Parkway
Eden Prairie, MN 55344, USA
Support Phone Number: 800-359-5520
Email: info@sanus.com or go to: http://www.sanus.com/en_US/contact/ for online form.

Process for obtaining RMA

For warranty claims made during the Warranty Period, SANUS will replace any defective product part free of charge. If a part of your SANUS Premium product fails, call SANUS at 1-800-359-5520 to make a warranty claim.