

Arrow Stapler Warranty Information:

Skywalker will assist with Arrow Stapler warranty claims within 30 days of purchase by our customer. Beyond 30 days the defect and subsequent RMA process must be handled directly with the vendor. See warranty and contact info below.

Warranty Policy

All parts of Arrow Fastener manual products are warranted to the original purchaser to be free from defects in material and workmanship for as long as the original purchaser owns the product. Arrow Fastener will repair or replace, FREE OF CHARGE, during the warranty period, any product that proves to be defective in material or workmanship under normal use. If repair is not practical, Arrow Fastener may elect to replace the product or refund the purchase price in exchange for return of the defective product. For best performance, use genuine Arrow® staples and nails.

Contact Information:

Arrow Fastener Company, LLC
271 Mayhill Street
Saddle Brook, NJ 07663
Attn: Product Warranty Department.
Phone Number: 800-776-2228
Email: CustomerCare@arrowfastener.com

Process for obtaining RMA

To obtain RMA please use above information to call, write or email Arrow Fasteners.